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PATENT
Attorney Docket No.: 88325-667107 (002700US)
Client Ref. No.: OID-2003-118-01

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Calvin Wang et al.

Application No.: 10/687,219

Filed: October 15, 2003

For: ACTIONABLE MESSAGING

Customer No.: 51206

Confirmation No. 8072

Examiner: Aaron N. Strange

Technology Center/Art Unit: 2448

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Commissioner:

In response to the Office Action mailed April 13, 2011, please enter the following
amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this
paper.

Remarks/Arguments begin on page 10 of this paper.